ABF Freight, Panther Premium Logistics Earn Quest for Quality Awards
• Logistics Management includes both carriers in expedited motor carrier category

FORT SMITH, Arkansas, August 22, 2016 — ArcBest Corporation® (Nasdaq: ARCB) is pleased to announce that ABF Freight® and Panther Premium Logistics® have been honored with 2016 Quest for Quality Awards by Logistics Management Magazine.

ABF Freight and Panther Premium Logistics are among winners in the expedited motor carrier category.

The award marks the fourth consecutive selection and fifth overall for ABF Freight.

"ABF Freight is honored to yet again receive a Quest for Quality Award from Logistics Management and its readers," said ABF Freight President Tim Thorne. "ABF Freight's Quality Process has been part of our culture for decades, shaping how we serve our customers and holding us to a zero defects standard. It is especially gratifying to see that commitment to quality recognized by such a prestigious award."

This is also the fourth consecutive year Panther has received the award.

"We are honored to be included among this year's Quest for Quality Award winners," Panther President and CEO Lou Schneeberger said. "Panther employees work hard to solve our customers' problems quickly and efficiently, and they recognize the importance of quality. Their dedication is why customers rely on us for their transportation needs."

The annual Quest for Quality Awards mark the culmination of a six-month research project conducted by Peerless Research Group. Transportation service providers are rated on on-time performance, value, information technology, customer service, and equipment and operations.

"When you consider the challenging environment in which transportation and logistics service providers have had to manage over the past year, we believe that walking away with a Quest for Quality Award in 2016 is nothing less than a monumental achievement," said Michael Levans, group editorial director of Peerless Media, the publisher of Logistics Management.

For more than three decades, the magazine's Quest for Quality Award has been regarded in the transportation and logistics industry as the most important measure of customer satisfaction and performance excellence. ABF Freight and Panther Premium Logistics are featured in the magazine's August issue.

ABOUT ABF FREIGHT
ABF Freight® operates the core less-than-truckload network for North American shippers of all sizes who value quality and an exceptional experience. Our customers know we'll find a way to deliver superior

regional and long-haul LTL solutions, including best-in-class trade show, white glove, expedited and time-critical services. With easy access through a single point of contact to a broad array of logistics services at our sister companies, we meet all supply chain needs.

ABOUT PANTHER PREMIUM LOGISTICS

Panther Premium Logistics® is one of the best-known providers of premium logistics services including time-sensitive, mission-critical and white-glove deliveries. We solve the toughest shipping and logistics challenges our customers face through our global network of owner-operators and partners specializing in ground, air and ocean shipping. It's no wonder several important industry segments rely on Panther, including automotive, manufacturing, life sciences, government, high-value products, electronics, chemicals and energy.

ABOUT ARCBEST

ArcBest Corporation® (Nasdaq: ARCB) solves complex logistics and transportation challenges. Our companies and brands — ABF Freight®, ABF Logistics®, Panther Premium Logistics®, FleetNet America®, U-Pack® and ArcBest Technologies — apply The Skill and The Will with every shipment and supply chain solution, household move or vehicle repair. ArcBest finds a way.

For more information, visit arcb.com, abf.com, pantherpremium.com, fleetnetamerica.com and upack.com. ArcBest Corporation®. The Skill & The Will®.

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