214 (Status Update) Survey Form

Please complete and return via email to EDI@abf.com or via fax to 479-494-6683.

Customer Information

Name: _____

Address: _____

_____

Web Site: _____

Account Number(s): _____

EDI/IT Contact

Name: _____

Title: _____

Phone: _____

Fax: _____

E-mail: _____

Name: _____

Title: _____

Phone: _____

Fax: _____

E-mail: _____

Traffic/Business Contact

Name: _____

Title: _____

Phone: _____

Fax: _____

E-mail: _____

Name: _____

Title: _____

Phone: _____

Fax: _____

E-mail: _____

Freight Information

Locations Requested: All Locations

Specific Locations (Please indicate below or attach listing)*

*Specify Address of Specific Locations: _____

Freight Types: Inbound
Outbound
Third Party

Communication Information

214 Data Purpose: Tracing Purposes
Performance Evaluations*****
Other   Please Explain: _____

*If used for Performance Evaluations, please explain requirements below:

Method of Communication: Van

Please Specify:
Kleinschmidt
AT &T (Sterling Commerce)
Descartes (Transettlements)
E-Com Systems
Other _____

FTP
Please Specify
IP Address: _____
User Logon: _____
User Password: _____

Version Requested: _____

Will 997s be sent in response to 214?   Yes   No

Header Information: ISA04   _____
ISA07/08 _____
GS03   _____

Transmission Times:	0300	1400
(Central Times)	0600	1700
	0900	2000
	1100	2300

Status Codes

(Please select all that apply or add at the bottom if not listed)

Code	Explanation	Code	Explanation
A7	Refused by Consignee	D1	Completed Unloading at Delivery Location
A9	Shipment Damaged	J1	Tendered to another carrier for delivery
AF	Carrier Departed Pick-up Location	K1	Arrived at Customs
AG	Estimated Delivery	S1	Trailer Spotted at consignee location
AI	Shipment has been reconsigned	SD	Shipment Delayed
AV	Available For Delivery	X1	Arrived at Delivery Location
CD	Carrier Departed Delivery Location	X3	Arrived at Pick-up location
CP	Completed Loading at Pick-up location	X6	En Route to Delivery Location

Delay Codes

(Please select all you wish to receive or add at the bottom if not listed)

Code	Explanation	Code	Explanation
A2	Incorrect Address	BB	Held per Shipper
AG	Delay by Consignee	BD	Border Clearance
AM	Delay by Shipper	BG	Other
AN	Holiday	BS	Refused by Customer
AO	Weather or Natural Disaster	D1	Carrier Error
AR	Improper Customs Documents	HB	Waiting on Appointment
AY	Missed Pick-up	NA	Normal Appointment
B1	Consignee Closed	NS	Normal Status
B2	Trap per agreement	RC	Reconsigned
B4	Held for payment		

Reference Number Options

Reference Number In B10-02
Bill Of Lading
PO Number
Other

Location on Paper Bill of Lading :
_____

Is it provided in a 204/211?
Yes   Segment? _____
No

Reference Numbers Returned
Bill of Lading   Segment? _____
Purchase Order   Segment? _____
Customer Reference Numbers   Segment? _____
Other _____   Segment? _____

Edits on Numbers?
'
Please Describe Format:
_____
V

Other

Multiple AT7s Accepted
Yes
No

Delivery Signature on Delivered Status?
Yes
No

Person Filling Out This Form

Name: _____
Title: _____
Phone: _____
Fax: _____
E-mail: _____