# 2004 Quarterly Report

## IDENTIFICATION

<table>
<thead>
<tr>
<th>MOTOR CARRIER NO.</th>
<th>U.S. DOT NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td>029910</td>
<td>082866</td>
</tr>
</tbody>
</table>

**Name of Company**

ABF Freight System, Inc.

**Trade or Doing Business As:**

**Street Address**

3801 Old Greenwood Road

**City**

Fort Smith

<table>
<thead>
<tr>
<th>State</th>
<th>ZIP Code</th>
<th>Telephone No. (Include Area code)</th>
</tr>
</thead>
<tbody>
<tr>
<td>AR</td>
<td>72903</td>
<td>(479) 785-6000</td>
</tr>
</tbody>
</table>

**CONTACT (for purposes of this report)**

<table>
<thead>
<tr>
<th>Contact name</th>
<th>Title</th>
<th>Telephone No. (Include Area code)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frank H. Ward</td>
<td>Controller</td>
<td>(479) 785-6355</td>
</tr>
</tbody>
</table>

**MAILING ADDRESS (if different from above)**

**Mailing Address**

Post Office Box 10048

<table>
<thead>
<tr>
<th>City</th>
<th>State</th>
<th>ZIP Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fort Smith</td>
<td>AR</td>
<td>72917-0048</td>
</tr>
</tbody>
</table>

## AFFILIATED COMPANIES:

<table>
<thead>
<tr>
<th>Name</th>
<th>MC number</th>
<th>U.S. DOT number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent Arkansas Best Corporation</td>
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<td></td>
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Affiliates
### Operating Revenues

1. Freight operating revenue – intercity .......................... $ 383,981,092
2. Household goods carrier operating revenue ....................... $ 0
3. Other operating revenue .................................................. $ 31,704
4. Total Operating Revenue *(Sum of lines 1 through 3)* ... $ 384,012,796

### Operating Expenses

5. Freight operating expenses .............................................. $ 351,789,349
6. Household goods carrier operating expenses ......... $ 0
7. Total Operating Expenses *(Sum of lines 5 and 6)* ......... $ 351,789,349

### Net Income (Loss) Calculation

8. Net Operating Income (Loss) *(Line 4 minus line 7)* .... $ 32,223,447
9. Net Non-operating Income (Loss) ............................... $ 107,356
10. Interest expenses - show as a positive number ............. $ 1,075,398
11. Ordinary income (loss) before taxes *(Sum of lines 8 and 9 minus line 10)* ... $ 31,255,405
12. Total provision for income taxes, extraordinary items, effect of accounting changes, and other items .... $ 12,561,642
13. Net Income (Loss) *(Line 11 minus line 12)* ......... $ 18,693,763

### Operating Statistics (all carriers)

14. Miles – intercity: highway ........................................ 72,442,930
15. Miles – intercity: rail, water, and air ........................ 17,185,542
16. Tons – intercity ......................................................... 890,950
17. Total freight bills (shipments and/or loads) – intercity ... 1,480,417

### Certification

Robert A. Davidson  
President, Chief Executive Officer

Date: 7-20-04

Phone: (202) 366-4383  
Fax: (703) 749-8480  
Email: mcs@bts.gov  
Web site: www.bts.gov/mcs