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### **ArcBest<sup>SM</sup> Receives “Circle of Excellence” Distinction from NBRI**

- National Business Research Institute gives award for excellence in [employee engagement](#)

FORT SMITH, Arkansas, February 18, 2016 — ArcBest Corporation<sup>®</sup> (Nasdaq: ARCB), a logistics company that solves complex transportation and logistics challenges, received the National Business Research Institute’s Circle of Excellence award for its efforts in increasing employee engagement.

“We are honored to receive this award from NBRI,” said Erin K. Gattis, ArcBest Vice President of Human Resources. “Our company is dedicated to employee engagement. The survey provides company leadership with valuable feedback and highlights areas we can improve as we pursue our company goals.”

To qualify for this distinction, organizations must score within Stretch Performance at the 75<sup>th</sup> benchmarking percentile when measured against their industry, or the organization must improve 5 or more benchmarking percentiles in total company score over the previous research study.

“Employee engagement drives financial performance,” said Dr. Monique Ziebro, organizational psychologist at NBRI. “This award is a result of ArcBest’s dedication to measuring and improving their employee engagement.”

NBRI has conducted annual Employee Engagement Surveys across the ArcBest organization since 2013, providing detailed results and areas for improvement.

#### **ABOUT NBRI**

The National Business Research Institute conducts customer, employee and market research for businesses and “reads the minds” of these human factors that so significantly impact all organizations. For more information, please visit [nbrii.com](http://nbrii.com).

#### **ABOUT ARCBEST**

ArcBest Corporation<sup>®</sup> (Nasdaq: ARCB) solves complex logistics and transportation challenges. Our companies and brands — ABF Freight<sup>®</sup>, ABF Logistics<sup>®</sup>, Panther Premium Logistics<sup>®</sup>, FleetNet America<sup>®</sup>, U-Pack<sup>®</sup> and ArcBest Technologies — apply the skill and the will with every shipment and supply chain solution, household move or vehicle repair. ArcBest finds a way.

For more information, visit [arcb.com](http://arcb.com), [abf.com](http://abf.com), [pantherpremium.com](http://pantherpremium.com), [fleetnetamerica.com](http://fleetnetamerica.com) and [upack.com](http://upack.com). ArcBest Corporation<sup>®</sup>. The Skill & The Will<sup>®</sup>.

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