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ArcBest Honored with Four Quest for Quality Awards

- Logistics Management magazine awards ABF Freight, Panther Premium Logistics, U-Pack

FORT SMITH, Arkansas, August 9, 2017 — [ArcBest](#)SM (Nasdaq: ARCB), a leading logistics company with creative problem solvers who deliver integrated solutions, is pleased to announce that ABF Freight[®], Panther Premium Logistics[®] and U-Pack[®] have received four 2017 Quest for Quality Awards from Logistics Management magazine.

ArcBest carrier ABF Freight received two Quest for Quality Awards, in the National LTL and Expedited categories. ArcBest's premium logistics provider Panther received an award in the Expedited category, and U-Pack, a service of ArcBest, was honored in the Household Goods & High Value Goods category.

"We are pleased to be honored with 2017 Quest for Quality awards, as they demonstrate our commitment to provide best-in-class customer service," said Judy R. McReynolds, ArcBest chairman, president and CEO. "At ArcBest, we have a unique ability to simplify and uncomplicate even the most complex logistics challenges that our customers face every day. We do that with people who have The Skill and The Will[®] to get the job done."

Previously, ABF Freight received the National LTL Carrier award in 2015 and the Expedited award in 2016. It is the fifth consecutive year Panther has received honors in the Expedited Motor Carriers category.

The annual Quest for Quality Awards mark the culmination of a six-month research project conducted by Peerless Research Group. Transportation service providers are rated on on-time performance, value, information technology, customer service, and equipment and operations.

"The growth of e-commerce and the subsequent evolution of omni-channel fulfillment has changed the game for both retailers and manufacturers, shortening lead times across the board," said Michael Levans, group editorial director of Peerless Media, the publisher of Logistics Management. "According to the readers of Logistics Management, the list of carriers and service providers receiving a Quest for Quality Award this year have been equal to the task, matching their ever-demanding service needs and helping them keep pace with the new speed of global business."

The 2017 Quest for Quality Awards are featured in the August issue of Logistics Management. Winners will be honored at the 34th annual Quest for Quality Gala Awards Ceremony in Atlanta on Sept. 26.

ABF Freight operates a less-than-truckload network across North America to provide seamless transportation services in short-haul and long-haul markets. Panther Premium Logistics is one of the best-known providers of premium logistics services, including time-sensitive, mission-critical and white-glove delivery. U-Pack is a nationwide "you pack, we drive" moving service that specializes in long-distance relocation.

ABOUT ARCBEST

ArcBestSM (Nasdaq: ARCB) is a logistics company with creative problem solvers who have The Skill and the Will[®] to deliver integrated logistics solutions. At ArcBest, We'll Find a Way to deliver knowledge, expertise and a can-do attitude with every shipment and supply chain solution, household move or vehicle repair. For more information, visit arcb.com.

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