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### **ArcBest Carrier Honored with 2018 Quest for Quality Award**

- Logistics Management magazine recognizes ArcBest LTL carrier ABF Freight

FORT SMITH, Arkansas, August 8, 2018 — [ArcBest](#)<sup>®</sup> (Nasdaq: ARCB), a leading logistics company with creative problem solvers who deliver integrated solutions, is pleased to announce that ABF Freight<sup>®</sup> has received a 2018 Quest for Quality Award from Logistics Management magazine.

ArcBest carrier ABF Freight was honored in the National LTL category. Previously, ABF Freight received the National LTL Carrier award in 2017 and 2015 and was awarded in the Expedited category in 2016.

“We are honored to again receive a Quest for Quality Award,” said Judy R. McReynolds, ArcBest chairman, president and CEO. “At ArcBest, we are committed to providing a best-in-class experience for our customers, and it is rewarding when customers recognize our efforts to offer solutions for their supply chain challenges.”

The annual Quest for Quality Awards mark the culmination of a six-month research project conducted by Peerless Research Group. Transportation service providers are rated on on-time performance, value, information technology, customer service, and equipment and operations. This year, Logistics Management received 4,500 ballots from logistics and supply chain decision makers to determine the winners.

For more than 30 years, Quest for Quality Awards have been regarded as an important measure of customer satisfaction and performance excellence within the transportation and logistics industry.

“Quest for Quality Awards are uniquely purposeful in our market because the winners are determined by our readers — the buyers of logistics and transportation services who put these carriers and service providers to work on a daily basis all over the world,” said Michael Levans, group editorial director of Peerless Media, the publisher of Logistics Management.

The 2018 Quest for Quality Awards are featured in the August issue of [Logistics Management](#). Winners will be honored at the 35<sup>th</sup> annual Quest for Quality Gala Awards Ceremony in Nashville, Tennessee, on Oct. 2.

### **ABOUT ARCBEST**

ArcBest<sup>®</sup> (Nasdaq: ARCB) is a leading logistics company with creative problem solvers who deliver integrated solutions. We’ll find a way to deliver knowledge, expertise and a can-do attitude with every shipment and supply chain solution, household move or vehicle repair. At ArcBest, we’re More Than Logistics<sup>SM</sup>. For more information, visit [arcb.com](http://arcb.com).

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