

# ArcBest

Time critical

ARC610

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| Effective: | 08-04-2025 |
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## ARC 610 Time-Critical

This tariff is issued by ArcBest. (DOT# 2946400)

This tariff names rules and pricing, including specific account pricing provisions, for time-critical and expedited service. Provisions named herein apply on domestic and foreign commerce.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0020 Reference to Tariffs, Items, Rules

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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When reference is made in this tariff to tariffs, items, notes, rules, etc., such references are continuous and include supplements to and successive issues of such tariffs and reissues of such items, note, rules, etc.

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## ArcBest

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**Item:** 0100 Governing Publications

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**Effective:** 12-08-2017

**Issued:** 12-08-2017

**Expiration:**

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| <b>Title or Kind of Tariff</b> | <b>Issuing Agent or Carrier</b>                                                       | <b>Tariff No.</b>            |
|--------------------------------|---------------------------------------------------------------------------------------|------------------------------|
| Classification                 | National Motor Freight Traffic Association, Inc.,<br>Agent                            | NMF100                       |
|                                | Commodity Classification for Exempt Commodities<br>and General Exceptions to the NMFC | ARC 100                      |
| Mileage Guide                  | Household Goods Carriers                                                              | HGB 100                      |
| Hazardous Materials            | Department of Transportation                                                          | Title 49 CFR                 |
| Rules Tariff (Note 1)          | ArcBest                                                                               | ARC 111                      |
| Direct Service Points          | Service Provider                                                                      | See service provider website |

Note 1 Rules, charges and provisions provided in ARC 111 Series will apply to the extent such rules, charges or provisions are not provided herein.

## ArcBest

**Time critical**

**ARC610**

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**Item:** 0110 Definition

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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ArcBest's time-critical service offers specialized pickup and delivery service for individual shipments.

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## ArcBest

Time critical

ARC610

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**Item:** 0120 Dimensional Weight

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**Effective:** 12-08-2017

**Issued:** 12-08-2017

**Expiration:**

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Transportation charges established under Specific Account Pricing items and Specific Account Pricing Programs in Item 3000, except to the extent otherwise provided herein, will be assessed on the gross weight of the shipment based on the greater of the actual or dimensional weight. Dimensional weight will be derived from the cubic measurement of the shipment on the basis of one pound for each 194 cubic inches. When the greater of the actual or dimensional weight is used to determine applicable freight charges, the shipment will not be subject to the Density Minimum Charge of ARC 111 Series.

In connection with all time-critical spot quotes, as further outlined in Item 4000 herein, the dimensional weight will be derived from the cubic measurement of the shipment on the basis of one pound for each 194 cubic inches.

*Example:* Shipment weighs 150 pounds and is 36" long, 36" wide and 24" high. Multiply length times width times height and divide by 194 ( $36 \times 36 \times 24 = 31,104 / 194 = 160$  pounds dimensional weight). Since dimensional weight is greater than actual, use dimensional weight.

## ArcBest

### Time critical

ARC610

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**Item:** 0160 Application

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**Effective:** 11-07-2022

**Issued:** 11-03-2022

**Expiration:**

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1. The following terms and conditions are applicable to all shipments moving under ARC 610 tariff. Additional terms and conditions may be found under the item applicable to the service requested for the specific shipment. (See Item 486, Item 2000, Item 3000 and Item 4000, herein.)
2. Unless otherwise specifically provided herein, Saturday and Sunday are not considered as days of transit.
3. Specific indication of a delivery request "On" a specific date, or "Between" a range of dates, must be clearly designated on the original bill of lading in order for ArcBest to enact delivery "On" or "Between" the specified period.

Specific indication of a delivery request "Between," a time range, as further defined in Item 486 herein, or in Specific Account Pricing, must be clearly designated on the original bill of lading in order for ArcBest to enact delivery "Between" the specified time range.

When no date/time service request is made on the original bill of lading, ArcBest will provide delivery by the applicable date as defined under the provisions governing the time-critical service for the shipment, subject to delivery by 5 p.m. as outlined in Item 750 herein.

4. Executing Section 7 on the original bill of lading will negate this service.
  5. ArcBest reserves the right to reject a service request when the requested service cannot be reasonably performed or is not available for the specified origin/destination.
  6. ArcBest reserves the right to reject a request to provide time-critical service in connection with a shipment for which pickup service has already been completed. Any such request will be evaluated on a case by case basis. If the request is approved, the applicable pricing herein will be applied. Customer agreement will be documented in the confirmation notice and through this confirmation notice, Customer agrees to the terms of this tariff.
  7. Except as otherwise provided herein, including but not limited to Item 780-1, the rates, charges, and rules and regulations of this tariff shall take precedence to any otherwise applicable rates, charges, quotes, or terms contained in any otherwise applicable and effective tariff, or contract, including the terms and conditions contained on the shipment documents. To the extent different time-sensitive pricing could apply to a single shipment, the following order of precedence will apply:
    - a) Time-critical Quote ID (see Item 4000 for more information)
    - b) ARC 610 Specific Account Pricing as provided in Item 3000 herein.
    - c) Time-critical pricing as provided in Item 2000 herein.
  8. This tariff will not apply on shipments moving under the following programs:
    - a) Volume price quotes, except in connection with the provisions outlined in Item 2000 herein
    - b) Department of Defense Government Tenders, except as provided in Specific Account Pricing herein (Item 3000). Shipments moving under all other Government Tenders will be eligible for all time-critical services provided herein.
    - c) Final mile shipments, except as provided in Specific Account Pricing herein (Item 3000) or as provided within individual time-critical spot quotes (Item 4000)
  9. Due to the additional cost and loss of trailer utilization associated with the handling and movement of over-dimension freight as outlined in Item 670 of ABF/ARC111, two days of transit will be added to the advertised transit times. Transit times for over-dimension shipments can be determined by obtaining a quote on [arcb.com](http://arcb.com).
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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0161 Fuel Surcharge

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**Effective:** 12-08-2017

**Issued:** 12-08-2017

**Expiration:**

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The provisions of the fuel surcharge in ARC 111 Series will not be applicable in connection with shipments moving under time-critical spot quotes as defined in Item 4000 herein.

Shipments subject to provisions of Items 2000 and 3000, herein, will be subject to the provisions of the fuel surcharge in ARC 111 Series.

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## ArcBest

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**Item:** 0170 Authorization to Screen Air Cargo

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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As required by the Transportation Security Administration (TSA), effective February 1, 2009, all shipments moving via air carrier through any portion of the transportation from original origin to final destination require consent from the shipper for the TSA to screen the shipment as deemed necessary. In tendering a shipment to any carrier listed in ARC 111 Series, or their contractor, the shipper indicates agreement and consent to the terms and requirements contained within the Indirect Air Carrier Standard Security Program (IACSSP) in effect at time of pickup.

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## ArcBest

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**Item:** 0420 Commodities (NMFC) Covered By Tariff

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**Effective:** 12-08-2017

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**Expiration:**

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All commodities named in the NMFC, subject to exceptions provided in ARC 111 Series, ARC 100 and Item 160, Application, herein noted.

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## ArcBest

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**Item:** 0484-1 US - Canadian/Mexican Border Require.

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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Shipments must be accompanied by all papers necessary to comply with the requirements of governmental authorities. Shipper must furnish all invoices, document evidence and declarations, duties, fees and other charges, which may be imposed or assessed against the contents of the shipment.

Where all necessary requirements of such authorities are not complied with and, through no fault of ArcBest or service provider, expenses are incurred, those additional charges will be added to the freight bill. Delivery will not be made until such charges are paid or guaranteed by the paying party.

Additionally, when the Shipper fails to provide all required papers, or otherwise comply with all necessary requirements of such authorities, and as a result, the shipment, in whole or in part, is held by any government, or otherwise cannot be delivered because of customs clearance delays or the inability of the consignee (or trade show contractor) to receive the shipment, the shipment shall not be subject to the Service Satisfaction guarantee as provided in Item 790 herein.

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## ArcBest

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**Item:** 0485-1 Arrival Notification and Special Handling

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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Except as may otherwise be provided in Specific Account Pricing, an arrival notification charge will not be applicable for shipments moving under the terms and conditions of this tariff.

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**Item:** 0486 Time Definite Delivery Services

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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1. Except to the extent provided in Specific Account Pricing, the following charges are applicable for the time definite service options contained herein.
  2. Delivery By A.M. - When a customer requests a specific delivery time by any time between 9:00 a.m. and 11:59 a.m., a 20% surcharge will be added to the total linehaul charges of the shipment.
  3. Delivery By P.M. - When a customer requests a specific delivery time by any time between noon and 4:59 p.m., a 10% surcharge will be added to the total linehaul charges of the shipment.
  4. Delivery Between Times - When a customer requests a specific delivery time between any time range, a 20% surcharge will be added to the total linehaul charges of the shipment. A one-hour window would qualify for this charge.
  5. In connection with Item 2000, specific delivery times requested on the original bill of lading prior to noon for time-critical shipments originating from or destined to Canada, Puerto Rico, Alaska and Hawaii are not allowed.
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## ArcBest

Time critical

ARC610

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**Item:** 0564 Rounding of Fractions

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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In the event that calculations are required which produce fractions, the number shall be rounded to the nearest whole cent. If less than .5, reduce to the next lower cent. If .5 or more, increase to the next higher cent.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0615 Absolute Minimum Charge

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**Effective:** 01-01-2017

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The applicable Absolute Minimum charges for the services provided under Items 2000 and 3000 in this tariff are outlined therein.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0720 Payment of Charges

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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All rates, charges, or other amounts are stated as U.S. currency and all rates, charges, or other amounts are payable in lawful money of the U.S.

All time-critical charges must be paid prior to delivery if the paying party does not have established credit with ArcBest. No rate reduction will be considered if a time-critical delivery is delayed because of unpaid charges.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0750 Pickup/Delivery Service

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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Unless otherwise provided, provisions herein will only apply when pickup service is provided Monday through Friday (excluding holidays) between the hours of 8:00 a.m. and 6:00 p.m. local time. If a shipment is picked up after 6:00 p.m., service will be calculated from the subsequent business day. Delivery time will be by 5:00 p.m. unless otherwise agreed upon. Additional pick up and delivery options are available, subject to charges in Item 775 or as established in Specific Account Pricing items located herein.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0753 Pickup/Delivery at Trade Show Loc.

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**Effective:** 12-08-2017

**Issued:** 12-08-2017

**Expiration:**

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Unless otherwise provided, a shipment of exhibition or trade-show material and paraphernalia, including exhibition booths or stalls, will be assessed an additional charge as outlined in ARC 111 Series.

A trade show shipment is considered delivered when the driver delivering the shipment has entered the marshalling yard.

## ArcBest

**Time critical**

**ARC610**

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**Item:** 0775 Special Service Options/Charges

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**Effective:** 08-04-2025

**Issued:** 07-21-2025

**Expiration:**

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Except to the extent provided in Specific Account Pricing items located herein the following charges are applicable for the service options and pickup and delivery conditions contained herein. In connection with shipments originating from or destined to Canada, AK, PR or HI, additional rules and charges may apply and will be specifically outlined within the Specific Account Pricing item. All charges will be assessed to the party requesting the service.

### **Attempted Pickup**

When ArcBest or service provider attempts to make pickup of a time-critical shipment and the pickup is denied, a \$375.64 charge per shipment shall be applied.

### **Refused Shipments**

When ArcBest or service provider attempts delivery of a time-critical shipment but the shipment cannot be delivered because of the consignee's refusal or inability to accept it, an additional charge of \$375.64 per shipment will be assessed, in addition to any applicable detention or storage charges as outlined in ARC 111 Series.

### **Pickup/Delivery Service - Non-Business Hours (Exception to ARC 111)**

Any pickup or delivery requested and made before 8 a.m. or after 6 p.m., Monday through Friday, will be subject to an additional charge of \$698.40

Subject to availability, any pickup or delivery requested and made on a Saturday, Sunday, or Holiday will be subject to a \$955.73 charge.

### **Extra labor Pickup/Delivery (Exception to ARC 111)**

When requested by Customer for ArcBest or service provider to provide additional labor in the pickup or delivery of a time-critical shipment, a charge of \$280.54 per man per hour of fraction thereof, subject to a minimum charge of one hour per man.

### **Wait Time at Pickup/Delivery**

When ArcBest or service provider is detained, a charge of \$280.54 per hour, subject to a one-hour minimum, will be applied.

### **Cancelled Time-Critical Shipments**

When a time-critical shipment is cancelled prior to an attempted pickup by ArcBest or service provider, a charge of \$189.31 per shipment will be applicable. If a driver has been dispatched prior to cancellation the charge will be \$375.64 per shipment.

Charges will be collected from the party who cancelled the shipment.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0780-1 Liability Limitations

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**Effective:** 12-08-2017

**Issued:** 12-08-2017

**Expiration:**

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See ARC 111 for liability limitations and excess liability coverage options.

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## ArcBest

**Time critical**

**ARC610**

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**Item:** 0790 Service Satisfaction

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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If ArcBest or service provider does not meet the service set forth in the time-critical schedule confirmation and the Customer is not satisfied with the time-critical service, ArcBest will provide remedies on a case-by-case basis. Customer has 45 days from the bill date to file a claim in writing and agrees that forfeiture of freight charges shall serve as maximum restitution for such service failure. Customer may also initiate the claim process by calling 800-874-2061. Claims initiated more than 45 days after the bill date shall no longer be eligible for remedy. ArcBest's or service provider's signed delivery receipt will serve as documentation of delivery date.

This guarantee will not apply in connection with shipments where the applicable price and service has been designated as 'Non-Guaranteed.'

This guarantee will not apply in connection with shipments experiencing delay due to customs clearance or inability of consignee (or trade show contractor) to receive freight. On shipment requiring delivery to exclusive agents, ArcBest or service provider will consider tender to the agent as delivered.

This guarantee will not apply in connection with shipments where the shipper has installed or requested installation of a bulkhead for use in transportation of the shipment.

This guarantee will also not apply to air shipments experiencing delay as a result of the shipment containing any commodity that is restricted from air service by the airline and/or any applicable governing body.

ArcBest or service provider shall not be liable for damages of any kind arising from a delay or other failure by forces beyond our control; including without limitation, acts of God, acts of public enemies or authorities, labor disputes, governmental action or regulation, or unusually severe weather, which has a material effect on ArcBest's or service provider's ability to perform.

## ArcBest

**Time critical**

**ARC610**

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**Item:** 0885 Single Shipment

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**Effective:** 01-01-2017

**Issued:** 03-20-2017

**Expiration:**

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Expect as may otherwise be provided in Specific Account Pricing, a single shipment charge will not be applicable for shipments moving under the terms and conditions of this tariff.

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## ArcBest

**Time critical**

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**Item:** 0991 Invasive Species Fee

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**Effective:** 05-22-2017

**Issued:** 05-15-2017

**Expiration:**

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Freight destined to the Hawaiian Islands will be subject to a fee of \$0.90 per each 1000 pounds, or part thereof, in consideration of Hawaii's Invasive Species Act. This fee will be included on the carrier's freight bill and collected from the payer of the freight charges.

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## ArcBest

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**ARC610**

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**Item:** 2000 General Time-critical Pricing

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**Effective:** 08-04-2025

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**Expiration:**

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### APPLICATION

1. Time-critical, as defined under Item 160 and Item 2000 herein, provides various levels of service depending on the date and time requested on the original bill of lading. The dates that may be requested under application of this Item are outlined in Paragraph 4 herein; however, requested delivery times subject to applicable surcharges as outlined in Item 486 herein cannot include deliveries before 9 AM local time or past 5 PM local time, and requested delivery dates cannot be on weekends or on holidays.
2. Applies only in connection with shipments moving within the continental United States; between points in the U.S. and points in Canada; between points in the U.S. and points in AK, HI and PR; or between points in Canada and points in AK, HI and PR.
3. Payment terms may be outbound prepaid, inbound collect or third-party.
4. The line-haul and special service charges for shipments moving under ARC 610 will be the pricing that would otherwise be applicable to the shipment had time-critical service not been requested, subject to the below surcharges added to the total net line haul charge of the shipment.

For shipments moving completely within the continental United States on a tariff other than ARC 626:

A. If no specific delivery date is requested on the original bill of lading, service provider's fastest time critical service (not including weekends), subject to a 45% surcharge, shall apply. Where service provider's fastest time critical service equals advertised service, service provider's advertised transit service, subject to a 30% surcharge, shall apply.

B. When the service requested by the Customer on the original bill of lading equals the service provider's fastest time critical LTL service (not including weekends), a 45% surcharge shall apply.

C. When the service requested by the Customer on the original bill of lading equals service provider's advertised service, or is slower than service provider's advertised service, a 30% surcharge shall apply.

For shipments moving between points in the U.S. and points in Canada, a 30% surcharge will apply when no specific delivery date is requested on the original bill of lading or when the requested delivery date is equal to or slower than service provider's advertised service.

The following surcharges will ONLY apply for shipments moving under the ARC 626 Trade Show Tariff:

For shipments moving completely within the continental United States:

A. If no specific delivery date is requested on the original bill of lading, service provider's fastest time critical ground service (not including weekends), subject to a 15% surcharge, shall apply. Where service provider's fastest time critical ground service equals advertised service, the service provider's advertised transit service, subject to a 10% surcharge, shall apply.

B. When the service requested by the Customer on the original bill of lading equals service provider's fastest time critical ground service (not including weekends), a 15% surcharge shall apply.

C. When the service requested by the Customer on the original bill of lading equals the service provider's advertised service, or is slower than service provider's advertised service, a 10% surcharge shall apply.

For shipments moving on ARC 626 tariff between points in the U.S. and points in Canada, a 10% surcharge will apply when no specific delivery date is requested on the original bill of lading or when the requested delivery date is equal to or slower than service provider's advertised service.

5. Additionally, shipments subject to the terms and provisions under this item will be subject to an absolute minimum charge, before inclusion of charges associated with special services, of \$392.00 per shipment.
6. In order to execute time-critical service as provided under this item, consignor must endorse the original bill of lading at time of shipment by applying an ArcBest provided "Time critical" sticker, or clearly notating "Time critical" on the original bill of lading.
7. Time-Critical Appointment ensures that an appointment is set at destination and that ArcBest meets the appointment with no transit time requirement. ArcBest will set the appointment according to the consignee's requirements and deliver within the appointment window. For guaranteed service, the Service Satisfaction is on delivering within the requested window. See Item 0790 for Service Satisfaction terms and conditions. Time-Critical Appointment must be set up in Specific Account Pricing.
8. When time-critical service is requested and exceeds capabilities defined herein, a time-critical quotation will be created and those charges will apply for the service ArcBest or service provider provides. ArcBest or service provider will make a reasonable effort to contact the shipper prior to actual delivery of the shipment to confirm requested service.
9. Unless otherwise provided in the Specific Account Pricing, service options requested through the methods outlined in Item 2000 herein will not be applicable when the shipper has installed or requested installation of a bulkhead for use in transportation of the shipment. In lieu thereof, a time-critical quotation will be created and those charges will apply for the service ArcBest or service provider provides. ArcBest or service provider will make a reasonable effort to contact the shipper prior to actual delivery of the shipment to confirm requested service.

## ArcBest

Time critical

ARC610

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**Item:** 3000 Specific Account Pricing Programs

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**Effective:** 08-04-2025

**Issued:** 07-21-2025

**Expiration:**

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1. Provisions under this section will only apply for accounts specifically referenced in Specific Account Pricing herein.
2. Unless otherwise specifically provided in Specific Account pricing herein:
  - a. only shipments moving in single-line service may receive time-critical service.
  - b. rates provided in Specific Account Pricing provisions include door-to-door service and are in cents per pound;
  - c. minimum charges are in dollars per shipment.
  - d. service is determined based on business days only (i.e. Friday to Tuesday = 2nd day delivery service).
3. Payment terms are as defined in Specific Account Pricing.
4. Applies in connection with shipments moving between points in the contiguous United States; and where specifically provided, in connection with shipments moving between points in the contiguous United States and points in AK, HI and PR; between points in the U.S. and points in Canada; between points in Canada and points in AK, HI and PR.
5. The account name and location referenced in Specific Account Pricing herein must be shown as the payor of the freight charges to be entitled to all benefits and specific account pricing provided through the ArcBest time-critical service. Any request for invoice adjustment for accounts or locations not listed will not be honored.
6. Unless otherwise provided in Specific Account Pricing items herein, shipments will be subject to an absolute minimum charge, before inclusion of charges associated with special services or fuel surcharge, of \$392.00 per shipment.
7. Unless otherwise provided in Specific Account Pricing herein or in 8) below, the following conditions must be met to execute time-critical service:
  - a. Call (800) 874-2061 for rate and service confirmation.
  - b. Receive confirmation of the time-critical service and obtain an ArcBest tracking number.
  - c. Endorse the original bill of lading at the time of shipment with a notation which *clearly* shows "Time critical" *and* by placing the tracking number on the bill. An ArcBest provided "Time critical" sticker may also be used, but the tracking number must be included in the space provided. Failure to include the tracking number when using the ArcBest time-critical service will negate application of Specific Account Pricing under Item 3000 and the rates, terms and conditions as provided in Item 2000 herein will be applicable for the shipment.
  - d. By endorsing the original bill of lading as outlined in "c," account agrees to the terms of this tariff. In cases where the account receives a completed time-critical shipping document from ArcBest, they are strongly encouraged to attach that document to the shipping document tendered to the driver.
8. Shipments with any of the following characteristics may negate application of specific account pricing herein and would require a specific price quotation obtained by calling 800-874-2061.
  - a. Shipments with dimensions exceeding 85" in length, 59" in width or height.
  - b. Any one piece greater than 400 lbs. that cannot be broken down into individual shipping units of less

than 400 lbs. each.

c. Any shipments that contain or may contain dangerous goods.

9. Unless otherwise provided in the Specific Account Pricing, when the date and/or time requested on the original bill of lading is equal to or slower than the transit date/time service outlined in the Specific Account Pricing, the Specific Account Pricing will apply, subject to an additional time definite surcharge if applicable, and ArcBest or service provider will deliver per the date and/or time requested.
10. Unless otherwise provided in the Specific Account Pricing, when the date and/or time requested on the original bill of lading is faster than the date/time service outlined in the Specific Account Pricing, the service will be defaulted to the slower of the date requested or ArcBest's or service provider's fastest ground service. A time-critical quotation will be created and those charges will apply for the service ArcBest or service provider provides. ArcBest or service provider will make a reasonable effort to contact the shipper prior to actual delivery of the shipment to confirm requested service.
11. Unless otherwise provided in the Specific Account Pricing, the requested delivery times cannot include deliveries before 9 AM local time or past 5 PM local time, and requested delivery dates cannot be on weekends or on holidays.
12. Unless otherwise provided in Specific Account Pricing, in order to execute Time-Critical Appointment service, at time of shipment the shipper must place a Time-Critical Appointment sticker onto the original bill of lading. In absence of a Time-Critical Appointment sticker, the shipper must clearly endorse the original bill of lading with "Time-Critical Appointment" at the time of shipment. By endorsing the original bill of lading as outlined above, account agrees to the terms of the Specific Account Pricing. A specific delivery date and/or time should not be used on the bill of lading in connection with Time-Critical Appointment service. If a specific delivery date and/or time is on the original bill of lading, Time-Critical Appointment service is not applicable. With Time-Critical Appointment service, ArcBest will set the appointment according to the consignee's requirements.
13. If multiple price/service options exist in the Specific Account Pricing, the applicable pricing will be determined as follows:
  - a. The price which matches the transit date/time service requested on the original bill of lading.
  - b. When the service requested on the original bill of lading matches multiple price/service options in the Specific Account Pricing, the cheaper rate will apply.
  - c. If no transit date/time service options match the service requested on the original bill of lading, and the date/time requested on the bill of lading is slower than the price/service options available within the Specific Account Pricing, the price/service option which most closely matches the requested service will be applied and ArcBest or service provider will deliver per the transit date/time service requested on the original bill of lading.
14. Unless otherwise provided in the Specific Account Pricing, the pricing and requested service contained within the Specific Account Pricing program will not be applicable in connection with shipments where the shipper has installed or requested installation of a bulkhead for use in transportation of the shipment.

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**Item:** 4000 Time-critical Spot Quotes

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**Effective:** 05-22-2017

**Issued:** 05-15-2017

**Expiration:**

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## APPLICATION

1. This tariff will only apply for Customers (Accounts) that arrange for time-critical service by one of the following methods:
  - a) Call 1-800-874-2061 for a one-time price quote and service confirmation.
  - b) Complete a onetime price quote and service confirmation via arcb.com.
  - c) Complete a one time price quote and service confirmation through an ArcBest Representative.
2. Shipments shall be designated at time of quote as either Guaranteed (i.e, eligible for Service Satisfaction consideration as outlined in Item 790 herein) or non-Guaranteed (not eligible for Service Satisfaction consideration).
3. The following conditions must be met to execute time-critical service, except under circumstances as outlined in 4) below:
  - a) Receive a quote for time-critical service by one of the methods listed in section 1) shown above and obtain an ArcBest booking number.
  - b) Book the quote using one of the methods listed in 1) shown above and receive confirmation from ArcBest.
  - c) Consignor must endorse the original bill of lading at the time of shipment by applying an ArcBest provided "Time critical" sticker, or clearly notating "Time critical" on the original bill of lading. The booking number must also be included on the sticker or on the bill of lading.
  - d) By endorsing the original bill of lading as outlined in "c," Customer agrees to the terms of this tariff. In cases where the Customer receives a completed time-critical shipping document from ArcBest, it is strongly recommended that the document either be used as the shipping document tendered to the driver or be attached to the document tendered.
4. Any request to upgrade a shipment, for which pickup service has been completed, either from standard service to time-critical service, or from time-critical to a faster level of time-critical service, will be evaluated on a case by case basis. Customer agreement will be documented in the confirmation notice and through this confirmation notice, Customer agrees to the terms of this tariff.
5. The rates, charges, and rules and regulation of this tariff shall take precedence over any otherwise applicable rates, charges, quotes, or terms contained in any otherwise applicable and effective tariff or contract, including the terms and conditions contained on the shipment documents.
6. Quoted prices are in U.S. dollars and are based on shipment information provided at the time of the quote. Actual invoiced charges will be based on freight characteristics as described on the bill of lading. As a result, invoiced charges and quoted charges may not always agree.

## ArcBest

Time critical

ARC610

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**Item:** 9998 Abbreviations

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**Effective:** 01-01-2017

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**Expiration:**

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Where two-letter abbreviations of states, as set forth by the U.S. Postal Service, are used in tariffs and supplements issued by ABFS, the abbreviations and explanation will be as follows:

|    |                  |    |                |    |                |
|----|------------------|----|----------------|----|----------------|
| AK | Alaska           | KY | Kentucky       | NY | New York       |
| AL | Alabama          | LA | Louisiana      | OH | Ohio           |
| AR | Arkansas         | MA | Massachusetts  | OK | Oklahoma       |
| AZ | Arizona          | MD | Maryland       | OR | Oregon         |
| CA | California       | ME | Maine          | PA | Pennsylvania   |
| CO | Colorado         | MI | Michigan       | RI | Rhode Island   |
| CT | Connecticut      | MN | Minnesota      | SC | South Carolina |
| DC | Dist of Columbia | MO | Missouri       | SD | South Dakota   |
| DE | Delaware         | MS | Mississippi    | TN | Tennessee      |
| FL | Florida          | MT | Montana        | TX | Texas          |
| GA | Georgia          | NC | North Carolina | UT | Utah           |
| HI | Hawaii           | ND | North Dakota   | VA | Virginia       |
| IA | Iowa             | NE | Nebraska       | VT | Vermont        |
| ID | Idaho            | NH | New Hampshire  | WA | Washington     |
| IL | Illinois         | NJ | New Jersey     | WI | Wisconsin      |
| IN | Indiana          | NM | New Mexico     | WV | West Virginia  |
| KS | Kansas           | NV | Nevada         | WY | Wyoming        |

|       |                      |
|-------|----------------------|
| AB    | Alberta              |
| BC    | British Columbia     |
| MB    | Manitoba             |
| NB    | New Brunswick        |
| NF/NL | Newfoundland         |
| NS    | Nova Scotia          |
| ON    | Ontario              |
| PE    | Prince Edward Island |
| QC    | Quebec               |
| SK    | Saskatchewan         |

## ArcBest

Time critical

ARC610

**Item:** 9999 Abbreviations, Uniform Explanation of

**Effective:** 01-01-2017

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| ABBREVIATION | EXPLANATION                          |
|--------------|--------------------------------------|
| AFB          | Air Force Base                       |
| ARC          | ArcBest II, Inc.                     |
| ARCB         | ArcBest II, Inc.                     |
| ArcBest      | ArcBest II, Inc.                     |
| AQ           | Any Quantity                         |
| ATA          | American Trucking Associations, Inc. |
| Auth         | Authority                            |
| C            | Denotes hundred pounds               |
| CDA          | Canada                               |
| c/o          | Care of                              |
| COD          | Collect on Delivery                  |
| Col          | Column                               |
| CWT          | Per 100 pounds                       |
| Cy           | County                               |
| d/b/a        | Doing business as                    |
| E            | East                                 |
| HGB          | Household Goods Bureau               |
| HGCB         | Household Goods Carriers Bureau      |
| Hwy          | Highway                              |
| Jct          | Junction                             |
| LTL          | Less than truckload                  |
| M            | Denotes thousand pounds              |
| MC           | Motor carrier                        |
| MCHG         | Minimum Charge                       |
| MF           | Motor Freight                        |
|              |                                      |

|            |                                                                                            |
|------------|--------------------------------------------------------------------------------------------|
| Min        | Minimum                                                                                    |
| MW         | Volume Minimum Weight in pounds, except as otherwise provided                              |
| N          | North                                                                                      |
| NMF        | National Motor Freight Traffic Association, Inc., or National Motor Freight Classification |
| NMFC       | National Motor Freight Classification                                                      |
| NMFTA      | National Motor Freight Traffic Association, Inc.                                           |
| NO         | Number                                                                                     |
| NOI        | Not otherwise more specifically described in NMFC                                          |
| Oz         | Ounce                                                                                      |
| Par        | Parish                                                                                     |
| PCF        | Per Cubic Foot                                                                             |
| S          | South                                                                                      |
| SU         | Set-Up                                                                                     |
| sup        | Supplement                                                                                 |
| Thru       | Through                                                                                    |
| TimeKeeper | Time critical                                                                              |
| TK         | Time critical                                                                              |
| TL         | Truckload                                                                                  |
| Viz        | Namely                                                                                     |
| VMW        | Volume Minimum Weight in pounds except as otherwise provided                               |
| Vol        | Volume                                                                                     |
| Vol Min Wt | Volume Minimum Weight                                                                      |
| W          | West                                                                                       |
| Wt         | Weight                                                                                     |